

TERMS AND CONDITIONS (Last updated: January 26, 2025)

1. AGREEMENT TO TERMS

Rocket Information Technologies L.L.C., along with its parent entity, affiliates, and subsidiaries (referred to collectively as "Rocket"), makes its online products, software, services, and content available to users (the "Service") under the terms outlined in this Terms and Conditions ("TAC"). These terms may be revised periodically without prior notification. The most up-to-date version of the TAC can always be found on our website at rocketbids.com. Furthermore, any supplemental rules, policies, guidelines, or other conditions that may be associated with specific Rocket services, including usage terms, privacy notices, and procedures, are incorporated into this TAC by reference and can also be accessed via rocketbids.com.

2. ACCOUNT REGISTRATION AND SECURITY

Upon completing the account registration process, you will be provided with login credentials, including a username and password, for your personal Rocket account. It is your responsibility to safeguard these credentials and ensure the security of your account. Activities conducted under your account, username, or password are solely your obligation. You agree to:

- (a) Notify Rocket immediately if any unauthorized usage of your account or security breaches are detected;
- (b) Log out from your account after each session ends.

Rocket disclaims any liability for losses or damages resulting from your failure to comply with these responsibilities.

3. SERVICE CHANGES

Rocket reserves the right to make changes or discontinue the Service, whether partially or entirely, at any time with or without prior notice. You understand and agree that Rocket will not bear any liability to you or any third party arising from modifications, suspensions, or termination of the Service.

4. TERMINATION OF ACCESS

Rocket retains the sole discretion to terminate your account, login credentials, or access to the Service, in whole or in part, for reasons including but not limited to inactivity or behavior that violates this TAC. Such actions may include the deletion of login records, account details, associated files, and the blocking of further access. Rocket holds no responsibility for any consequences arising from the revocation of access to the Service.

5. INTELLECTUAL PROPERTY

By using the Service, you acknowledge that Rocket's products and related software ("Software") contain proprietary and confidential elements protected by copyright, trademark, patent, or other intellectual property laws. You agree not to alter, lease, sell, rent, create derivatives of, or otherwise misuse the Service or Software without obtaining Rocket's explicit authorization.

6. DISCLAIMERS

The following matters are explicitly disclaimed by Rocket:

- (a) The Service is provided on an "as-is" and "as-available" basis. Rocket provides no guarantees or warranties, either express or implied, regarding fitness for purpose, accuracy, reliability, or performance.
- (b) Rocket does not assure users that the Service will run without interruptions, meet specific expectations, or resolve identified Service issues within a set timeframe.
- (c) Resources obtained or downloaded through the Service are accessed at your own discretion, with full accountability for any resulting system damage or

potential data loss.

(d) No information, suggestions, or guidance—from Rocket employees or the platform—creates warranties outside of the ones explicitly stated in this TAC.

(e) Rocket will not be liable for errors arising from human mistakes, data interruptions, technical system failures, or any limitations in accessing the Rocket website or Service due to external factors.

7. LIMITATION OF LIABILITY

You agree to use the Service and its materials entirely at your own risk. There may be lapses, inaccuracies, or disruptions in the delivery of the Service. Rocket cannot be held liable for any direct or indirect consequences, including loss of profits, data, goodwill, or opportunities, arising in relation to:

(i) Your use or inability to utilize the Service;

(ii) Costs incurred to procure substitute goods, services, or products;

(iii) Any unauthorized access to, or tampering with, your account information or transmissions;

(iv) Any other Service-related issue of any nature.

8. GOVERNING LAW AND OTHER PROVISIONS

This TAC and the relationship between Rocket and its users are governed by the laws of the United Arab Emirates. Any disputes will be submitted to and resolved within the exclusive jurisdiction of UAE courts. The failure of Rocket to enforce any provision or right under the TAC does not constitute a waiver of that provision. If a court finds any provision of the TAC unenforceable, the remaining clauses remain valid and enforceable. Section headings within this TAC exist solely for organizational purposes and carry no legal significance.